

Village President
Sheena C. Collum

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Township of South Orange Village
Office of the Village President

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August 2, 2018

John D. Del Colle
Senior Director
Legislative Relations
NJ TRANSIT
One Penn Plaza East
Newark, NJ 07105

Re: Train cancellations and ongoing frustrations from NJ TRANSIT riders

Mr. Del Colle,

I was hoping you could assist me regarding NJ TRANSIT concerns that were brought to my attention this week by residents of our community and your customers. As you are aware, the South Orange Train Station is the busiest stop on the Morris & Essex Line serving over 4,000 riders daily. While I share these concerns with you on behalf of our residents, I'm aware that my elected colleagues in neighboring towns who rely on our train service are likely impacted as well.

I have learned there have been a series of cancellations to and from Hoboken that have adversely affected our residents. As I communicated during last summer's challenges, this is not just a matter of convenience but rather, I feel it disproportionately impacts working families – especially as it relates to return schedules and the subsequent impacts that has on reliable childcare. Specific instances that were communicated by community members are as follows:

- The 5:28pm train from Hoboken was cancelled every day this week.
- The 6:07pm train from Hoboken has been “frequently” cancelled over the past month.
- The 7:06am train to Hoboken has been cancelled every day this week.
- The 8:41am train to Hoboken has been cancelled several times.

I'd appreciate any clarifications you can offer and will gladly share your response. In the future, I hope the agency can do a better job providing timely communication to its customers and local elected officials.

Respectfully,

A handwritten signature in cursive script that reads "Sheena Collum".

Sheena Collum
Village President

Cc: South Orange Board of Trustees
South Orange NJ Transit Customers